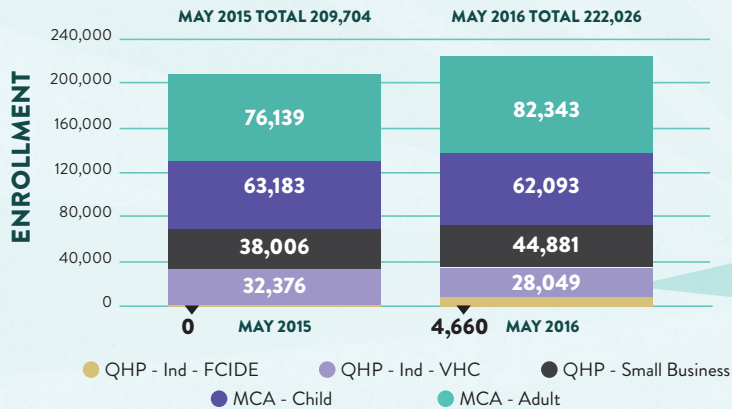


VERMONT HEALTH CONNECT MAY 2016 DASHBOARD

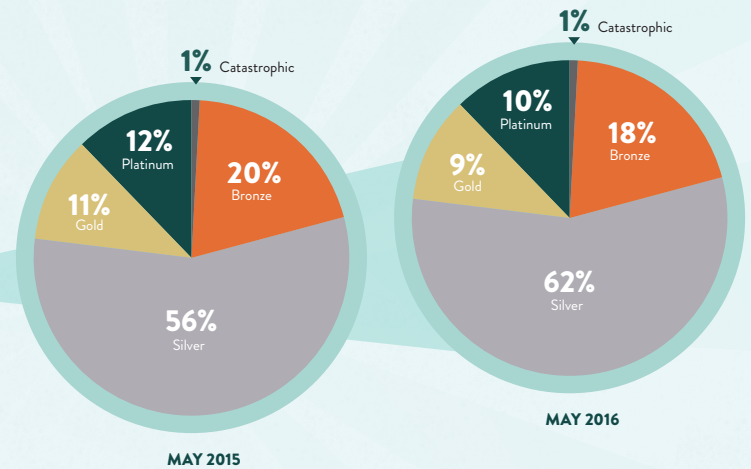
COVERED VERMONTERS

INDIVIDUALS ENROLLED IN QUALIFIED HEALTH PLANS (QHP) OR MEDICAID FOR CHILDREN AND ADULTS (MCA)



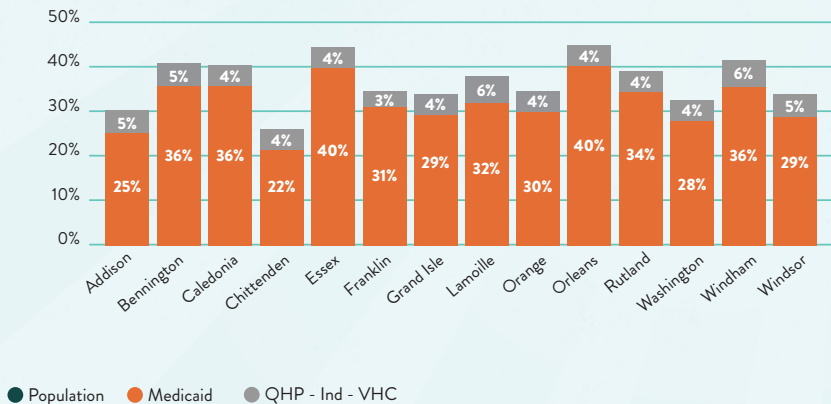
Note: Effectuated enrollments for QHP as reported by insurers to VHC. As of January 2016, individuals have the option for Full Cost Individual Direct Enrollment (FCIDE) in addition to VHC managed enrollment. Medicaid for Children and Adults (MCA) as reported by Vermont Health Connect and Vermont's legacy ACCESS system. MCA includes Dr. Dynasaur and CHIP but does not include Medicaid for the Aged, Blind, and Disabled (MABD).

QHP INDIVIDUAL VHC COVERAGE BY METAL LEVEL

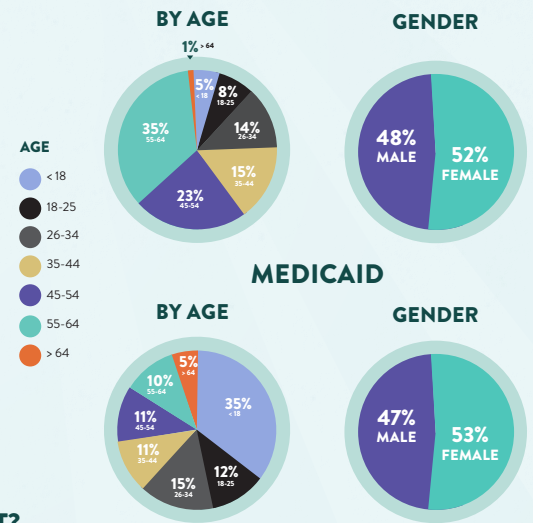


DEMOGRAPHICS

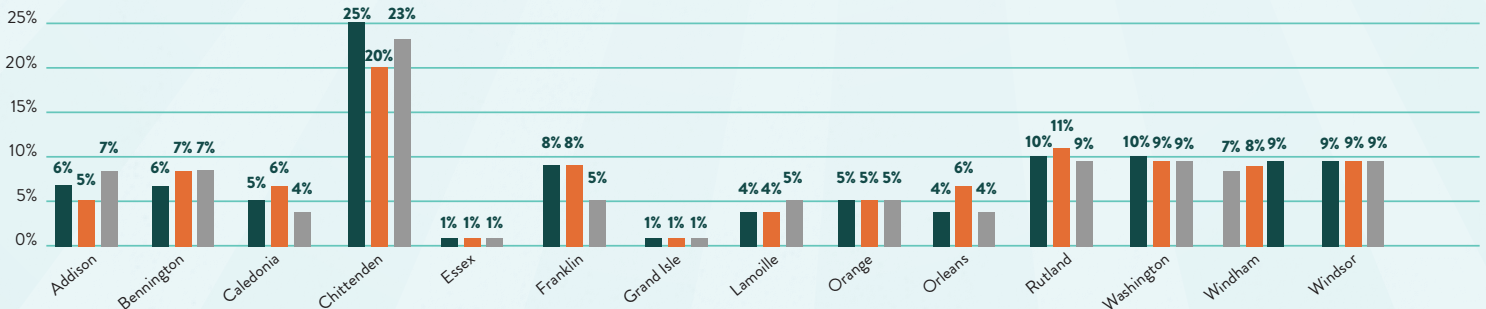
PERCENTAGE OF COUNTY BY TYPE OF HEALTH COVERAGE



QHP - IND - VHC



WHO IS COVERED BY VERMONT HEALTH CONNECT?



WHO IS NEW

QHP INDIVIDUALS WHO ARE YOUNG ADULTS (26-34)

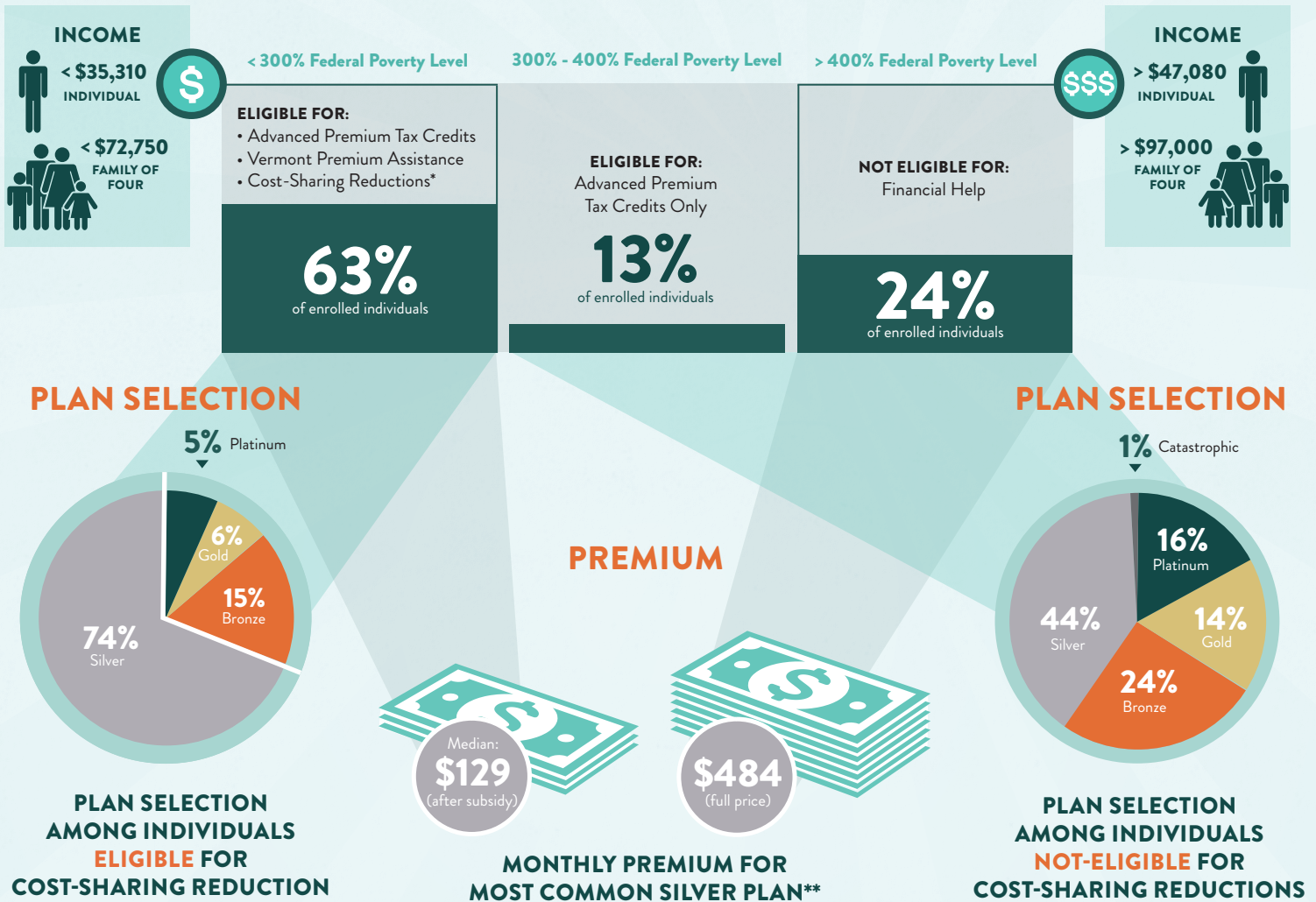


QHP INDIVIDUALS RECEIVING FINANCIAL HELP



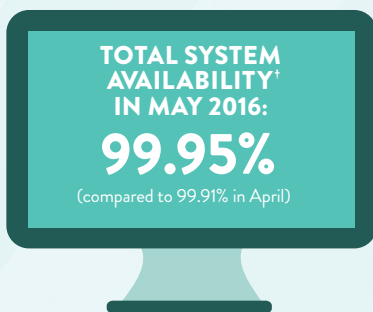
FINANCIAL HELP

WHO GETS FINANCIAL HELP TO PURCHASE A QHP AND WHAT ARE THEY PAYING FOR HEALTH CARE?



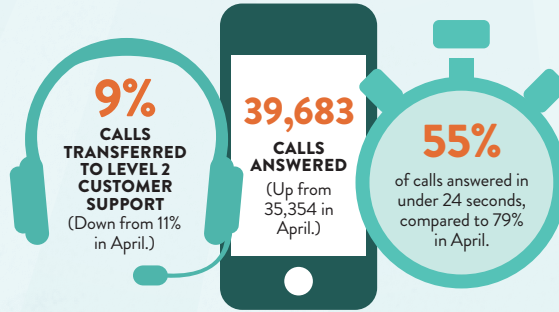
CUSTOMER SUPPORT

ONLINE

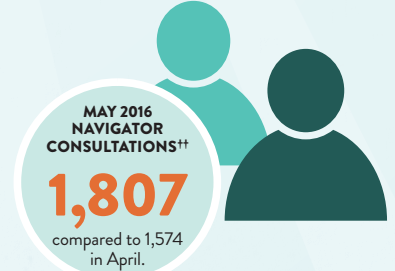


[†]Percentage of time web portal and other systems were up and running outside of scheduled maintenance period.

BY PHONE



IN PERSON



^{††}Unique interactions with individuals lasting at least 10 minutes, including those that result in an application and follow-ups for health coverage.

*Note: There are four tiers of cost-sharing reductions. Depending on income, an individual in a Standard Silver CSR plan could have a deductible between \$100 and \$2,000 and a maximum out-of-pocket between \$500 and \$4,500.

**The BCBSVT Standard Silver Plan is the most common plan. To see which plan will likely have the lowest total costs for your particular family situation please click "Decision Tools" at <http://VermontHealthConnect.gov>