



## Medicaid Expansion Update

Timeframe for data pull: **February 1 – March 1, 2014.**

### Website and Call Center Data – Medicaid

	<b>Feb. 1- Mar. 1</b>	<b>Oct. 1, 2013 – Mar. 1, 2014</b>
PEAK website hits (average daily)*	<b>4,247</b>	<b>N/A</b>
PEAK new accounts created	<b>24,358</b>	<b>124,512</b>
Call center volume for applications	<b>1,144</b>	<b>12,358</b>
Average cumulative wait time for applications	<b>43 minutes, 45 seconds</b>	<b>42 minutes, 20 seconds</b>
Average time to complete an application on the phone through the call center	<b>28 - 42 minutes</b>	<b>N/A</b>

\* PEAK metrics include Colorado.gov/PEAK and referrals from Connect for Health Colorado's website. In February, there was approximately a 56/44 percent split between applications through Colorado.gov/PEAK and referrals. The Department updated call center technology in December. This technology more accurately captures cumulative wait times which are reflected above.

### Applications

	<b>Feb. 1- Mar. 1</b>	<b>Oct. 1, 2013 – Mar. 1, 2014</b>
<b>Total New Applications for Medicaid/CHP+**</b>	<b>41,444</b>	<b>217,926</b>

\*\*These are new applications for Medicaid or Child Health Plan *Plus* (CHP+) and do not include redeterminations. An application can include multiple individuals. Of all new applications about 62% were received electronically through PEAK.

### Medicaid Expansion Enrollment

	<b>Oct. 1, 2013 – Mar. 1, 2014</b>
<b>Medicaid Expansion (individuals)***</b>	<b>135,560</b>

\*\*\* Colorado Medicaid eligibility is determined on a monthly basis. If your income or circumstances change, your eligibility could change. **Individuals who are not eligible for Medicaid because they are over income are referred to Connect for Health Colorado as they may benefit from financial assistance offered through the marketplace.**

<b>Age Category</b>	<b>Percent</b>
Under Age 18	NA
Ages 18 - 25	23.9%
Ages 26 - 34	19.7%
Ages 35 - 44	14.8%
Ages 45 - 54	20.5%
Ages 55 - 65	21.2%
Over Age 65	NA

<b>Gender</b>	<b>Percent</b>
Female	50.6%
Male	49.4%

**For more information visit [Colorado.gov/hcpf](http://Colorado.gov/hcpf).**

## Medicaid Expansion: County Breakouts

County of Residence	Client Count
ADAMS	12,044
ALAMOSA	968
ARAPAHOE	13,377
ARCHULETA	378
BACA	118
BENT	216
BOULDER	6,705
BROOMFIELD	777
CHAFFEE	610
CHEYENNE	45
CLEAR CREEK	259
CONEJOS	433
COSTILLA	327
CROWLEY	150
CUSTER	149
DELTA	991
DENVER	26,058
DOLORES	115
DOUGLAS	2,370
EAGLE	630
EL PASO	15,897
ELBERT	338
FREMONT	1,496
GARFIELD	1,171
GILPIN	164
GRAND	288
GUNNISON	498
HINSDALE	32
HUERFANO	354
JACKSON	54
JEFFERSON	10,870
KIOWA	57

**Total**

County of Residence	Client Count
KIT CARSON	187
LA PLATA	1,325
LAKE	224
LARIMER	8,190
LAS ANIMAS	598
LINCOLN	175
LOGAN	520
MESA	4,157
MINERAL	33
MOFFAT	370
MONTEZUMA	957
MONTROSE	1,429
MORGAN	688
OTERO	913
OURAY	151
PARK	447
PHILLIPS	100
PITKIN	262
PROWERS	586
PUEBLO	7,069
RIO BLANCO	136
RIO GRANDE	688
ROUTT	508
SAGUACHE	382
SAN JUAN	31
SAN MIGUEL	225
SEDGWICK	60
SUMMIT	421
TELLER	716
WASHINGTON	85
WELD	5,757
YUMA	184

**135,560**

NOTE: The information above reflects county of residence for Medicaid expansion clients including newly enrolled and any previously on a waitlist. Client counts for counties with 30 or fewer enrollees were withheld since reporting them may result in disclosing [Protected Health Information](#). Those enrollments are reflected in the total column.

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