



Medicaid Expansion Update

Timeframe for data pull: **January 1-15, 2014.**

Website and Call Center Data – Medicaid

| | Jan. 1-15 | Oct. 1, 2013 – Jan. 15, 2014 |
|--|-------------------------------|-------------------------------------|
| PEAK website hits (average daily)* | 4,546 | N/A |
| PEAK new accounts created | 14,547 | 86,235 |
| Call center volume for applications | 819 | 9,844 |
| Average cumulative wait time for applications | 42 minutes, 29 seconds | 42 minutes, 12 seconds |
| Average time to complete an application on the phone through the call center | 21 - 40 minutes | N/A |

* PEAK metrics include Colorado.gov/PEAK and referrals from Connect for Health Colorado's website. In January, there was approximately a 47/53 percent split between applications through Colorado.gov/PEAK and referrals. The Department updated call center technology in December. This technology more accurately captures cumulative wait times which are reflected above.

Applications

| | Jan. 1-15 | Oct. 1, 2013 – Jan. 15, 2014 |
|---|------------------|-------------------------------------|
| Total New Applications for Medicaid/CHP+** | 22,020 | 153,456 |

**These are new applications for Medicaid or Child Health Plan *Plus* (CHP+) and do not include redeterminations. An application can include multiple individuals. Of all new applications about 64% were received electronically through PEAK.

Medicaid Expansion Enrollment

| | Oct. 1, 2013 – Jan. 15, 2014 |
|--|-------------------------------------|
| Medicaid Expansion (individuals)*** | 101,730 |

*** Colorado Medicaid eligibility is determined on a monthly basis. If your income or circumstances change, your eligibility could change. **Individuals who are not eligible for Medicaid because they are over income are referred to Connect for Health Colorado as they may benefit from financial assistance offered through the marketplace.**

| Age Category | Percent |
|---------------------|----------------|
| Under Age 18 | 0.0% |
| Ages 18 - 25 | 24.2% |
| Ages 26 - 34 | 19.3% |
| Ages 35 - 44 | 14.9% |
| Ages 45 - 54 | 20.5% |
| Ages 55 - 65 | 21.1% |
| Over Age 65 | 0.0% |

| Gender | Percent |
|---------------|----------------|
| Female | 50.6% |
| Male | 49.4% |

For more information visit Colorado.gov/hcpf.

Improving health care access and outcomes for the people we serve while demonstrating sound stewardship of financial resources

January 16, 2014

Medicaid Expansion: County Breakouts

| County of Residence | Client Count |
|---------------------|---------------|
| ADAMS | 8,891 |
| ALAMOSA | 733 |
| ARAPAHOE | 10,029 |
| ARCHULETA | 254 |
| BACA | 83 |
| BENT | 191 |
| BOULDER | 5,079 |
| BROOMFIELD | 579 |
| CHAFFEE | 449 |
| CHEYENNE | 37 |
| CLEAR CREEK | 187 |
| CONEJOS | 360 |
| COSTILLA | 254 |
| CROWLEY | 114 |
| CUSTER | 108 |
| DELTA | 753 |
| DENVER | 19,963 |
| DOLORES | 84 |
| DOUGLAS | 1,774 |
| EAGLE | 475 |
| EL PASO | 11,755 |
| ELBERT | 243 |
| FREMONT | 1,178 |
| GARFIELD | 841 |
| GILPIN | 135 |
| GRAND | 199 |
| GUNNISON | 404 |
| HINSDALE | Not Available |
| HUERFANO | 269 |
| JACKSON | 36 |
| JEFFERSON | 8,064 |
| KIOWA | 45 |

Total

| County of Residence | Client Count |
|---------------------|---------------|
| KIT CARSON | 146 |
| LA PLATA | 988 |
| LAKE | 153 |
| LARIMER | 6,000 |
| LAS ANIMAS | 412 |
| LINCOLN | 108 |
| LOGAN | 430 |
| MESA | 3,141 |
| MINERAL | Not Available |
| MOFFAT | 271 |
| MONTEZUMA | 689 |
| MONTROSE | 1,068 |
| MORGAN | 507 |
| OTERO | 717 |
| OURAY | 121 |
| PARK | 326 |
| PHILLIPS | 82 |
| PITKIN | 219 |
| PROWERS | 437 |
| PUEBLO | 5,370 |
| RIO BLANCO | 89 |
| RIO GRANDE | 512 |
| ROUTT | 383 |
| SAGUACHE | 270 |
| SAN JUAN | Not Available |
| SAN MIGUEL | 151 |
| SEDGWICK | 50 |
| SUMMIT | 334 |
| TELLER | 566 |
| WASHINGTON | 66 |
| WELD | 4,294 |
| YUMA | 127 |

101,730

NOTE: The information above reflects county of residence for Medicaid expansion clients including newly enrolled and any previously on a waitlist. Client counts for counties with 30 or fewer enrollees were withheld since reporting them may result in disclosing [Protected Health Information](#). Those enrollments are reflected in the total column.

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